

“Preserving and enhancing the beauty, safety, and enjoyment of our neighborhood.”

Announcements

Next General Membership Meeting

Thursday, April 19

7:00-8:00 pm

North Domingo Baca Multi-Generational Center

7521 Carmel Ave. NE Albuquerque, NM 87113

Volunteer to serve on the HEAR Board or take on an interesting neighborhood project

Save the Date

- April 28, Great American Cleanup. 9:00 am to noon throughout the neighborhood. Meet at Rotary Park.
- August 7 - National Night Out
- October 18 - HEAR General Membership meeting

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*Renew or Sign Up For Your
HEAR
Membership Now !*



Through our new online
signup and secure
payment page



<http://hear-online.org/online-membership-form/>

President's Message



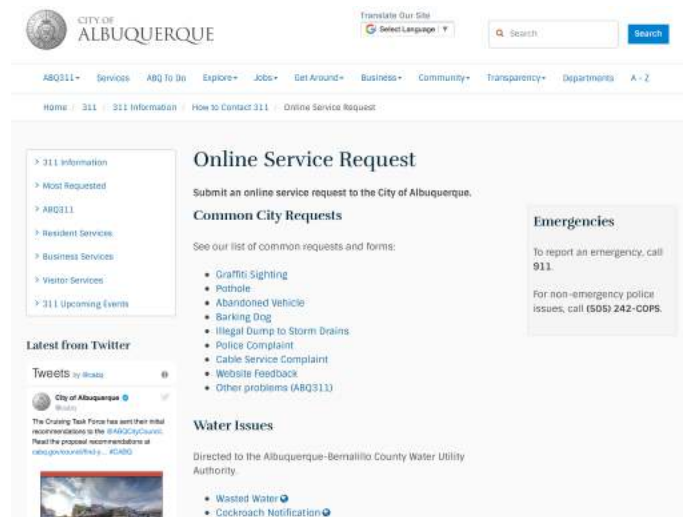
There are many places to go for help.

HEAR is here to help us make our neighborhood the best place it can be. Whether it is through paying neighborhood teens to keep public areas in the neighborhood clean; connecting neighbors with the appropriate city agencies to get an issue resolved; sharing information through our email list, newsletter, and web site; or providing a voice for the neighborhood in city processes where our status as a recognized neighborhood association provides for more impact, HEAR represents the neighborhood and is focused on improving Heritage East for all of our benefit. That having been said - there are limits to what HEAR can do. Fortunately there are a wide variety of resources available to all of us for an-

swering questions and resolving neighborhood issues. In this brief message I would like to highlight some resources that are available to all of us.

First and foremost - the most frequent inquiries received by the association are questions about issues related to zoning and code enforcement, though we don't commonly think of these issues in those terms. What do I mean by zoning and code enforcement? Typically, questions about construction on or modification of your (or your neighbor's) home or property falls squarely into questions of zoning requirements, including permits. Code enforcement comes into play when there is a question of a potential violation of zoning laws. Questions relating to zoning or requesting that the city's code enforcement office look into an issue can be submitted through the city's 311 phone service (just dial 311 on your phone), or through the city's reporting website:

<https://www.cabq.gov/311/311-information/contacting-311/online-service-request>



While we are happy to provide feedback and answers to your questions based on our experience with working with the city, contacting the city for an authoritative response is always a good strategy. Related to zoning questions are questions about the various covenants that are attached to our homes within the subdivision. While the covenants (scanned copies of which

are available at the bottom of the *Useful Information* page of the HEAR website) remain in effect, HEAR does not have a review, approval, or enforcement role related to the covenants.

HEAR *Useful Information* web page: <http://hear-online.org/useful-information/>

As you can see on the image captured from the city's 311 website, there are many specific areas in which they have developed streamlined forms for reporting issues. Similarly, we have compiled a number of key government, school, and service provider contact information on the HEAR website as part of the *Useful Information* page.

Overall, we are not alone in trying to get our questions answered and issues resolved. While we encourage you to use the resources highlighted above, if you ever have questions about how to navigate the various services (governmental or otherwise) or are finding the city less responsive than you like, please get in touch with us through the HEAR website's *Contact Us* (<http://hear-online.org/contact/>) web page, or by phone through the numbers provided for our Board members included in this newsletter.

– Thanks, *Karl Benedict*. HEAR President



Aluminum Recycling Report



Thanks to Susan Tackman for continuing to run our monthly aluminum recycling effort

For all of 2017: \$727.55

And for 2018 so far: over \$148 have been generated from your recycling donations since the first of the year.

- January - 84 lbs, \$42.00
- February - 141 lbs, \$72.66
- March - 70 lbs, \$34.80

Next recycling date: Saturday May 5, 2018

Please save your recyclable aluminum for HEAR's monthly recycling collection every first Saturday of the month from 8:30-11:00 a.m. at Rotary Park (7725 Quintana Dr.). All proceeds benefit HEAR. If you can't make it to the park, call Susan Tackman, HEAR Recycling Chair at 822-8761 to arrange an alternative way to donate your aluminum.

NOTE: while it can still be recycled, **aluminum foil must now be separated from the aluminum cans**. Thanks for your help with separating the foil and cans prior to bringing them to the park.

Thanks to everyone who participates in our recycling program!

Treasurer's Report



Thus far our 2018 membership drive has produced 216 memberships, with the bulk of our memberships following last month's membership mailing. Please keep encouraging your neighbors to join, it helps all of us. At the end of February, our association account balance was \$11,779, with the bulk of this year's income generated by 2018 membership dues. Expenses through the end of February have been \$312 - for our post office box and two months of beautification work by our neighborhood teens. Our major expenditures for the year are ahead of us, including our website annual fee, the costs of printing and mailing two neighborhood newsletters and two membership reminders, 10 more months of neighborhood beautification, and costs associated with our National Night Out event in early August. In total these expenses remain significant, required, and important.

– *Jeff Figiel* , Treasurer

The Upcoming General Membership Meeting



Our Spring general membership meeting is always an excellent opportunity to come together as a neighborhood and discuss issues of importance and take care of the business of our Association. Our upcoming membership meeting on *Thursday April 19 from 7:00-8:00 pm at the North Domingo Baca Multi-Generational Center (7521 Carmel Ave. NE)* will have a full agenda including:

- Invited updates from Councillor Winter and our APD NE Area Commander
- Brainstorming any new initiatives for the neighborhood
- A report on the successful work with Councillor Winter to get exercise equipment for Rotary Park
- A collaborative effort to contribute to securing the gates at Heritage Hills Park
- Discussions about a potential neighborhood patrol program
- Any other issues that you want to discuss.

Email Updates



To receive updates between HEAR newsletters via email please include your email address when you fill out the form to join or renew your membership. If your email address changes after you have sent in your membership dues, please contact our newsletter coordinator at hear.newsletter@gmail.com and provide an updated address.

Useful Contact Numbers

These numbers are also available on the HEAR website on the *Useful Information* page.

Neighborhood Security

- Police/Fire/Rescue Emergency - 911
- Non-emergency Police Phone Number - 242-COPS (2677)

City Services

- Police/Fire/Rescue Emergency - 911
- Non-emergency Police Phone Number - 242-COPS (2677)
- Albuquerque Citizen Contact Center - many questions related to the services below can be answered by calling this number - 311 - <http://www.cabq.gov/311/>
- City Council - 768-3110 - <http://www.cabq.gov/council/>
- Solid Waste - (505) 761-8100 - <http://www.cabq.gov/solidwaste>
- Albuquerque Police Department Northeast Substation - 823-4455
- Poison and Drug Information - 272-2222
- Mayor's Office - 768-3000
- Zoning violations - 924-3850
- North Domingo Baca Multigenerational Center - 764-6475

City Council

- City Councilor - Brad Winter (your District 4 Representative) - 768-3100

Other Services

- PNM - Electric Emergency or Power Outage - (888) 342-5766
- PNM - Customer Service - (505) 246-5700 or (888) 342-5766

- New Mexico Gas Company - Gas Leaks or Emergencies - 888-NM-GAS-CO (888-664-2726)
- New Mexico Gas Company - 505-697-3335 or 888-NM-GAS-CO (888-664-2726)
- CenturyLink - Technical Support - 877-348-9007
- CenturyLink - Order Phone Service - 800-475-7526
- Comcast - Customer Service - 800-934-6489
- Water Utility Department - Emergencies (Water/sewer) - 857-8250
- Water Utility Department - Customer Billing (Water/sewer) - 768-2800
- Water Utility Department - Water Conservation - 768-3655

Schools

- Hubert H. Humphrey Elementary School - (505) 821-4981
- Eisenhower Middle School - (505) 292-2530
- La Cueva High School - (505) 823-2327



HEAR Officers and Volunteers

President	Karl Benedict	289-3943	hear.president@gmail.com
Vice President	vacant		
Secretary	Paul Jessen		
Treasurer	Jeff Figiel	856-0042	
Board Member	David Allan		
Board Member	Brenda McKenna	263-7553	brenda.g.mckenna@comcast.net
Board Member	Edward Trzecienski		
Board Member	Meredith Yost		
Board Member	Phyllis Martinez		
Recycling	Susan Tackman	822-8761	
Newsletter Coordinator	Karl Benedict		hear.newsletter@gmail.com

Heritage East Association of Residents
PO Box 92465
Albuquerque, NM 87199-2465

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Heritage East Association of Residents (HEAR) Membership Form

If you have already sent in your dues for 2018, **Thank You!**

You may use this form to *renew* your membership or *join for the first time*.

You can also sign-up and pay online at: <http://hear-online.org/online-membership-form>



Last Name(s) _____

First Name(s) _____

HEAR Street Address _____
Physical address in the neighborhood

Email Address _____
For delivery of email updates. Please differentiate between "1" and "0" (zero) and similar letters

Alternative Mailing Address _____
If you would like the Neighborhood Newsletter delivered to a different address than your HEAR Street Address

Phone Number: Home _____ Other _____

Notes or Comments _____

Membership Dues are \$25/calendar year per household. Please make your check or money order out to HEAR and mail it, along with this form to:

HEAR, PO Box 92465, Albuquerque, NM 87199-2465