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## Announcements

**Next General Membership Meeting** - October 15, 7:00 pm - see story inside for connection information

**National Night Out Canned Food Drive** - October 6, 5:00 pm - 7:00 pm - see story inside

## President’s Message



The hot summer of 2020 has come to a close. It was certainly memorable, a story for your great grandchildren. The neighborhood has been spruced up by many neighbors, including

some areas on the fringes of the neighborhood, literally. Some large trees have been removed on San Francisco and Ventura, a few stretches of side walks have been replaced, new fencing installed, new landscaping installed and years of overgrowth has been trimmed showing the beauty of our homes and the pride we have in our neighborhood. The HEAR Board has also taken on a few projects that we think will improve our Neighborhood too. Walls

on Ventura around the Carriage Estates have been painted, the planters at the entrance to Carriage Estates have received some landscape rock and the median north of San Francisco on Ventura has finally been completed. The perennial flowers that were planted by the city should grow, multiply, and be there for years to enjoy. Additional flower beds have been added on a few of the other medians on Ventura. Issues surrounding the fitness center and the PNM substation took center stage until the developer rescinded their request and COVID prevented any additional meetings on the proposed substation in the NE Heights. Other issues such as RV/trailer parking and storage, foreclosed properties, weeds, covenants and automobile parking have occasionally been issues.

HEAR is only as strong as its membership. Being involved in any way that suits you is what makes Heritage East a great neighborhood. From paying annual dues, volunteering for biannual cleanups, adopting a median, attending General Membership meetings and National Night Out, volunteering to being part of the HEAR Board, or just keeping your home as beautiful as possible. There is a place for everyone to be part of something “bigger than yourself”. So please get involved, everyone has a place in Heritage East.

*Jeff Figiel, HEAR President*

## **Special Thank You**

Thank You to the members of Carriage Estate who on an early Saturday in July, worked as a well oiled machine for 3 hours to distribute 6 tons of Santa Fe brown rock throughout the flower beds at the entrance to Carriage Estates at Ventura and Shay. It contrasts well with the existing Photinia bushes. Those terrific neighbors are Rich and Linda Billings, Justin Crawford, Lexi Trujillo, Arnold Howard, Janet London, Phil and Liz Cook, and Bobby Alvarez. All of Heritage East will enjoy it for years to come.

*Jeff Figiel, HEAR President*

## **Updates**

### ***New Heritage East Flag***

A new Polyester Heritage East flag was purchased and hung in Rotary Park by long time HEAR Board member Dave Allen and his daughter Ashley (Dave is the keeper of the lock box key). The old nylon



flag looked very worn due to the harsh Albuquerque weather and wind. We will see what kind of longevity we get with this exterior Polyester flag.

### ***Freedom Way Traffic Calming Study***

The Freedom Way Traffic Calming Study is still in the queue, but temporarily postponed because all of children are not in school so the current traffic patterns are not normal. I was assured it will occur.

*Jeff Figiel, HEAR President*

## **October General Membership Meeting this year will be a ZOOM virtual meeting**

Instead of canceling another General Membership meeting, we're having a ZOOM Virtual General Membership Meeting this Fall. The Albuquerque Police Department has already agreed to participate and City Councilor Bassan can make it as well. There has been a lot going on around the neighborhood this summer, and we'll share it with you if you want to ZOOM in. Below is all the information you need to attend. You will need to download the ZOOM app on your phone, laptop or tablet. Everyone will be muted at the beginning of the session, you can submit questions during the meeting using the chat function, Karl Benedict will monitor the chats, the session, and any sharing. So please, join in, it's easy. It's best to try it ahead of time to be sure your setting are correct.

**Topic:** HEAR Fall General Membership Meeting

**Time:** Oct 15, 2020 07:00 PM Mountain Time (US and Canada)

**Meeting Link:** <https://nmepscor.zoom.us/j/91207380934?pwd=QVpyaitRVmxVZIY1SWw2OGRvVEtYZz09>

**Meeting ID:** 912 0738 0934

**Passcode:** 029974

## Registering your Security Cameras with the City of Albuquerque

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The City of Albuquerque and the Bernalillo County District Attorney's Office, in conjunction with the Albuquerque Police Department and the Bernalillo County Sheriff's Department, are partnering to create the county's first-ever security camera map. These agencies are encouraging business owners and residents to provide information about their security cameras to assist officers and prosecutors with the investigation of crimes and prosecution of criminals in Bernalillo County.

By participating in this program, you will help law enforcement agencies more quickly identify where video evidence might exist when investigating crimes in your area.

Registration is easy and no one has access to your cameras. If a department needs assistance with a crime in our area and your camera is identified, they will make contact with you to request access to recorded footage. Interested parties can register at <https://www.cabq.gov/scan>.

## Calling all Business Owners

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HEAR is going to revive the welcome baskets for new neighbors in Heritage East and we would like to try something new. We are trying to encourage people living in Heritage East to do business with business owners who live in and around Heritage East. HEAR would like to make a list of these business with their contact information and share them with our new neighbors. In addition, to contact information, any small advertising promotional items such as magnets, pens, notepads etc. you would like to put in a Welcome Basket would also be accepted. The HEAR Board will personally deliver these to new neighbors throughout Heritage east. Deb Redford, the HEAR Vice President has graciously volunteered to be the coordinator for the Welcome Baskets. Please email Deb at [deb@debredfordhomes.com](mailto:deb@debredfordhomes.com).

## Weeds again

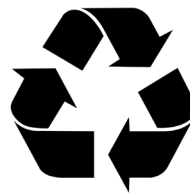
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Monsoon season will be over soon and the rains have provided us with a nice summer growth of flowers, bushes and trees. Unfortunately weeds come as part of the territory. Now is the time to take a look around your property, especially in areas you don't regularly visit. Just a reminder, the neighbors that back up to San Francisco, Quintana, Jacobo and Holbrook are also responsible for the weed strip adjacent to the street. A good weed killer is Roundup (there are many different varieties). If you prefer a more natural weed killer mixture of vinegar, salt and dish soap is also effective. You can find the full recipe here: <https://www.hgtv.com/outdoors/gardens/planting-and-maintenance/make-your-own-natural-weed-killer>. I personally use a chemical called RM43, it not only kills the weeds, it also is a pre-emergent so it keeps the weeds from coming back for a few months up to 1 year.. Roundup 365 is a similar product purchased from any hardware store. **(Please read the label).**



## Recycling Update

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Since January you have donated 832 pounds of aluminum resulting in an additional \$260.26 in the HEAR coffers.

Thanks to everyone in our neighborhood who is saving their aluminum cans. As you can see, it all adds up to many pounds of aluminum! When placing pet food cans in recycling, please remember that only cans and their lids that are lined with white are aluminum. Many pet foods cans are not made from aluminum. And on another recycling note, if you miss the Saturday collection and do not get the bags to me by the next day, please hold onto your bags until the next month's collection in the park.

*Susan Tackman - Recycling coordinator*

## Treasurer's Report

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We started this year with \$19,626.57 in our accounts and we are currently at \$17,607.04. Paid memberships for 2020 stand at 301 (**Thank you**). So far this year we have received \$7,656.62 from memberships and gifts, \$514.01 from recycling, and



\$13.41 from bank interest. Our total expenses this year stand at \$10,203.57. We had a big jump in our expenses due to the wall painting in HEAR and improvements to

the Carriage Estates' Entrance, which account for \$7,516.30. We also had charges for volunteer recognition (\$588.23) and the flier and spring newsletter (\$1,583.05). Additional expenses were for the HEAR PO Box (\$134.00), the HEAR website (\$201.84), the HEAR flag in Rotary Park (\$97.56), and some bank and miscellaneous charges (\$82.59). Membership total is pretty good compared to last year but still low compared to previous years so now is the time to renew or sign up for a membership for the first time.

*Bill Spahn - 2020 Treasurer*

## **Recruiting HEAR Board Members**

I am very proud of the HEAR Board of Directors, they have taken the approach that we can always improve our already great neighborhood. This Team has both long time and new members giving us both experience and the spark of new ideas. Building an open, cohesive, positive team that believes in trying new things and being the core of continuous improvement of our neighborhood is exciting. If you think you might be interested in being part of the HEAR Board Directors and contributing to the direction of the activities of Heritage East, please contact me at [HEAR.president@gmail.com](mailto:HEAR.president@gmail.com).



*Jeff Figiel - President*

## **2020 is an Election Year**

Running elections is the responsibility of Bernalillo County. Lots of information is available from their website including hours, locations, sample ballots, absentee voting, early voting, military and overseas voting, Native American and Spanish language assistance. You can access all of the information

at <https://www.bernco.gov/clerk/current-and-upcoming-election-information.aspx>.

## **2020 is a Census year**

The decennial census count is mandated by the Constitution (Article 1, Section 2, mandates that the country conduct a count of its population once every 10 years) and conducted by the U.S. Census Bureau, a nonpartisan government agency. The 2020 Census counts the population in the United States and five U.S. territories. Each home should have received an invitation to respond to a short questionnaire—online, by phone, or by mail—between March 12-20. Those that didn't respond should have been received follow-up individual contacts.

The census provides critical data that lawmakers, business owners, teachers, and many others use to provide daily services, products, and support for you and your community. Every year, billions of dollars in federal funding go to hospitals, fire departments, schools, roads, and other resources based on census data.

The results of the census also determine the number of seats each state will have in the U.S. House of Representatives, and they are used to draw congressional and state legislative districts.

The 2020 Census will mark the 24th time that the country has counted its population since 1790.

Participating in the census is required by law, even if you recently completed another survey from the Census Bureau. A complete and accurate count is critical for you and your community, because the results of the 2020 Census will affect community funding (about \$3700 per person), congressional representation, and more. You can access the 2020 Census at: <https://2020census.gov/en.html>

## **Interesting Newsletters About Our City and County**

Communication is Key to knowing what is going on in your city and county. Below are a few of the newsletter I receive regularly that keep me abreast of what is happening around Albuquerque and in Bernalillo county. They are a valuable resource. Many can be subscribed to so they arrive in your email monthly.

*Albuquerque Office of Neighborhood Coordination*

(ONC) - <https://www.cabq.gov/office-of-neighborhood-coordination>

Bernalillo Neighborhood Coordination - <https://conta.cc/2QqMEoz>

North East Community Police Council - <https://www.cabq.gov/police/community-policing-council>

Mayor Tim Keller newsletter Albuquerque One - <https://www.cabq.gov/mayor/newsletters>

*Jeff Figiel, HEAR President*

## **311 is a Great Albuquerque Resource - Please use it.**

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The 311 Community Contact Center is a centralized call center for the City of Albuquerque. The 311 service is a single telephone number for all non-emergency City of Albuquerque inquiries and services. You can access it in many ways, with the easiest being to just call 311. You can submit a request through your computer or tablet, through the 311 app on your smart phone (my favorite) or even through your Amazon Alexa device. Frequent requests for 311 include (and there are many more) abandoned vehicles, broken or malfunctioning street lights, lost animals, missed trash pick-up, potholes, and weed or litter complaints. You can even submit requests for a large item pick up or request replacement trash or recycle bins. The uses are endless and there are even real people that answer the phone. For more information, check the 311 website, <https://www.cabq.gov/311/abq311>.

## **Contact Information for our Elected Officials**

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Mayor Tim Keller - <https://www.cabq.gov/mayor>

APD Crime Prevention Specialist (NE Area Command) - Francesca Perdue - [fperdue@cabq.gov](mailto:fperdue@cabq.gov)

District 4 City Councilor - Brook Bassan - [bbassan@cabq.gov](mailto:bbassan@cabq.gov)

District 4 City Councilor Bassan Analyst - Dawn Marie Emillio - [dawnmarie@cabq.gov](mailto:dawnmarie@cabq.gov)

District 4 County Commissioner - Lonnie Talbert - [dawnmarie@cabq.gov](mailto:dawnmarie@cabq.gov)

APS District 7 and School Board President - Dr. David Percy - [peercy\\_d@aps.edu](mailto:peercy_d@aps.edu)

State Senator Mark Moores - [mark.moores@nmlegis.gov](mailto:mark.moores@nmlegis.gov)

State Representative Marian Matthews - [marian.matthews@nmlegis.gov](mailto:marian.matthews@nmlegis.gov)

State Representative Bill Rehm - [bill.rehm@nmlegis.gov](mailto:bill.rehm@nmlegis.gov)

## **National Night Out - October 6, 2020 - Non-perishable Food Drive at Rotary Park 5PM - 7PM**

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Since we can't get together this year for National Night Out, HEAR is holding a Non-perishable food drive for Roadrunner Food Bank. There is a great need this year for those going hungry throughout Albuquerque and New Mexico. This would be a great way to support the local community in a way that benefits many. HEAR will have a pick-up truck in the Rotary Park parking lot with a sign designating the National Night Out for Roadrunner Food Bank. We have never done this before, I wonder if 1232 Heritage East homes can fill up the bed of the truck. Let's see if we can. Roadrunner Food Bank is the largest food bank in New Mexico, feeding 70,000 people every week. For more information about Roadrunner Food Bank, please visit <http://www.rrfb.org>.

## **Heritage Hills Park Gatekeepers Needed**

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Since April 2018, a group of neighbors have been closing and opening the gate at Heritage Hills park.

These neighbors stood up after it became apparent that the park was being used for illegal activities at all hours during the day and night. Activities include littering, drinking, fighting, injuries, drugs, shootings, and multiple calls to 911 with emergency vehicles responding to the various situations.

Our efforts have been successful in making the park safer and cleaner.

*We need to increase our volunteer base.*

If you are interested in helping your neighborhood by assisting, when possible, with opening and securing the gate located on the Ventura side of Heritage Hills Park please call Paul Jessen at (505) 313-3684, Ken Ferguson at (505) 822-0513, or John Woods at (505) 550-0899.

## Heritage East Herald - Newsletter editor/publisher needed

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Heritage East is in need of a volunteer with a creative flair to take over the responsibilities of the editor/publisher for the biannual HEAR newsletter. Our current editors Karl and Cynthia Benedict will be on board for another year, but plan to pass the torch in 2022. Karl and Cynthia will show you the ropes through the end of 2021 and you can take the reins in 2022. So, if you have been looking for a volunteer activity that all your 1200+ neighbors will receive, please contact me ASAP - [hear.president@gmail.com](mailto:hear.president@gmail.com). I will put you in touch with Karl and Cynthia and we can start the learning process.

*Thanks. Jeff Figiel HEAR President*

## HEAR Real Estate Update

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Real estate in the Heritage East subdivision is alive and well. Home prices have not been hindered by the coronavirus pandemic or double-digit unemployment. For the last thirty years our neighborhood has seen on average a 4 % increase in home values, today we are seeing a Seller's market that defies logic. Nationally, the median home price rose 10.1% year over year in the week ending August 15, 2020. According to the Greater Albuquerque Association of Realtors the average home price in our subdivision increased from \$249,995 in August 2019 to \$300,000 in August 2020, while the average list price increased to \$400,973 from \$327,695 in August of 2019.

Homes sell based on price, location, and condition. In 2019 there were 76 homes that sold in our neighborhood, year to date there have been 42 homes that have closed in 2020. There are two homes for sale in our subdivision now, 9108 Meriwether Ave. NE priced at \$359,900 and 9108 Ridgefield Avenue NE priced at \$465,000, and there are currently 9 homes in our neighborhood pending and scheduled to close in the next 30 days. Until the inventory of homes increase, Heritage

East residents can expect their homes to be a wise investment.

This year historic low interest rates have inspired some of our neighbors to ask themselves, "am I living in my dream home?" In addition to providing a complimentary market analysis of your home, real estate brokers help with resources if you are thinking of relocating, refinancing, or building a new home.

Today Realtors are implementing creative marketing strategies to help ensure that sellers and buyers are safe during this unprecedented time.

Deb Redford, MBA, BSN, RN  
Heritage East Vice President  
Coldwell Banker Legacy  
Direct 505-328-3423  
[Deb@DebRedfordHomes.com](mailto:Deb@DebRedfordHomes.com)

## Keeping Up With HEAR Happenings

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To receive updates between HEAR newsletters via email please include your email address when you fill out the form to join or renew your membership. If your email address changes or you would like to be added to our email list, please contact our newsletter coordinator at [hear.newsletter@gmail.com](mailto:hear.newsletter@gmail.com) and provide a current email address.

HEAR has additional ways to get information about our neighborhood activities, resources, and neighborhood social networking. Please check them out.

*HEAR Website* - <https://www.hear-online.org>

*Twitter* - [https://twitter.com/hear\\_online](https://twitter.com/hear_online)

*Facebook* - <https://www.facebook.com/pages/Heritage-East/866961546706962>

*Next Door* - <https://nextdoor.com>

## Useful Contact Numbers

### Neighborhood Security

Police/Fire/Rescue Emergency - 911

Non-emergency Police Phone Number - 242-COPS (2677)

Albuquerque Police Department Northeast Substation - 823-4455

### City Services

Albuquerque Citizen Contact Center - many questions related to the services below can be answered by calling this number - 311 - <http://cabq.gov/311/>

City Council - 768-3110 - <http://cabq.gov/council/>

Solid Waste - (505) 761-8100 - <http://cabq.gov/solidwaste>

Poison and Drug Information - 272-2222

Mayor's Office - 768-3000

Zoning violations - 924-3850

North Domingo Baca Multigenerational Center - 764-6475

### Other Services

PNM - Electric Emergency or Power Outage - (888) 342-5766

PNM - Customer Service - (505) 246-5700 or (888) 342-5766

New Mexico Gas Company - Gas Leaks or Emergencies - 888-NM-GAS-CO (888-664-2726)

New Mexico Gas Company - 505-697-3335 or 888-NM-GAS-CO (888-664-2726)

CenturyLink - Technical Support - 877 348-9007

CenturyLink - Order Phone Service - 800-475-7526

Comcast - Customer Service - 800-934-6489

Water Utility Department - Emergencies (Water/sewer) - 857-8250

Water Utility Department - Customer Billing (Water/sewer) - 768-2800

Water Utility Department - Water Conservation - 768-3655

### Schools

Hubert H. Humphrey Elementary School - (505) 821-4981

Eisenhower Middle School - (505) 292-2530

La Cueva High School - (505) 823-2327

## HEAR Officers and Volunteers

President	Jeff Figiel	(505) 856-0042	hear.president@gmail.com
Vice President	Deb Redford		
Secretary	Paul Jessen		
Treasurer	Bill Spahn		hear.treasurer@gmail.com
Board Member	David Allan		
Board Member	Janet Aaron		
Board Member	Phyllis Martinez		
Board Member	Bob Hall		
Board Member	Joe Jenkins		
Recycling	Susan Tackman	(505) 822-8761	
Newsletter	Karl & Cynthia Benedict		hear.newsletter@gmail.com

Heritage East Association of Residents  
PO Box 92465  
Albuquerque, NM 87199-2465

PRST STD  
U.S. Postage Paid  
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Albuq. NM

Time-Sensitive Material. Deliver Promptly  
Postmaster: Please Deliver by Monday October 5, 2020

**Heritage East Association of Residents (HEAR) Membership Form**

If you have already sent in your dues for 2020, **Thank You!**

You may use this form to renew your membership or join us for the first time.

You can also sign-up and pay online at <http://hear-online.org/online-membership-form>

**Last Name(s)** \_\_\_\_\_

**First Name(s)** \_\_\_\_\_

**HEAR Street Address** \_\_\_\_\_  
Physical address in the neighborhood

**Email Address** \_\_\_\_\_  
For delivery of email updates. Please differentiate between similar letters/numbers - e.g. between 1/l and O/0

**Phone Number: Home** \_\_\_\_\_ **Other** \_\_\_\_\_

**Notes or Comments** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Membership dues are \$25 /calendar year per household. Please make your check or money order out to HEAR and mail it, along with this form to: **HEAR, PO Box 92465, Albuquerque, NM 87199-2465**